

General Assembly

Substitute Bill No. 5910

February Session, 2008

____HB05910HS___031808___

AN ACT CONCERNING LEGISLATIVE OVERSIGHT OF THE DEPARTMENT OF SOCIAL SERVICES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (Effective July 1, 2008) For the fiscal year ending June 30,
- 2 2009, and each fiscal year thereafter, for any new or expanded
- 3 initiative included in the appropriation to the Department of Social
- 4 Services in the budget document, the Commissioner of Social Services
- 5 shall issue quarterly progress reports on the status of the
- 6 implementation of such initiatives to the joint standing committees of
- 7 the General Assembly having cognizance of matters relating to
- 8 appropriations and the budgets of state agencies and human services,
- 9 and to the Office of Fiscal Analysis, in accordance with section 11-4a of
- 10 the general statutes.
- 11 Sec. 2. Section 17b-10 of the general statutes is repealed and the
- 12 following is substituted in lieu thereof (*Effective July 1, 2008*):
- 13 (a) The Department of Social Services shall prepare and routinely
- 14 update state medical services and public assistance manuals. The
- pages of such manuals shall be consecutively numbered and indexed,
- 16 containing all departmental policy regulations and substantive
- 17 procedure, written in clear and concise language. Said manuals shall
- 18 be published by the department and distributed so that they are
- 19 available to (1) all regional and subregional offices of the Department

20 of Social Services; (2) each town hall in the state; (3) all legal assistance programs in the state; and (4) any interested member of the public who requests a copy. All policy manuals of the department, as they exist on May 23, 1984, including the supporting bulletins but not including statements concerning only the internal management of the department and not affecting private rights or procedures available to the public, shall be construed to have been adopted as regulations in accordance with the provisions of chapter 54. [After] For the period commencing May 23, 1984, and ending December 31, 2008, any policy issued by the department, except a policy necessary to conform to a 30 requirement of a federal or joint federal and state program administered by the department, including, but not limited to, the state supplement program to the Supplemental Security Income Program, shall be adopted as a regulation in accordance with the provisions of chapter 54. On and after January 1, 2009, any policy issued by the department shall be adopted as a regulation in accordance with the provisions of chapter 54. The provisions of subsections (b), (c) and (d) of this section shall not apply to any policy issued after December 31, 2008.

(b) The department shall adopt as a regulation in accordance with the provisions of chapter 54, any new policy necessary to conform to a requirement of an approved federal waiver application initiated in accordance with section 17b-8 of the 2008 supplement to the general statutes and any new policy necessary to conform to a requirement of a federal or joint state and federal program administered by the department, including, but not limited to, the state supplement program to the Supplemental Security Income Program, but the department may, for the period commencing May 23, 1984, and ending <u>December 31, 2008</u>, operate under such policy while it is in the process of adopting the policy as a regulation, provided the Department of Social Services prints notice of intent to adopt the regulation in the Connecticut Law Journal within twenty days after adopting the policy. Such policy shall be valid until the time final regulations are effective.

(c) On and after July 1, 2004, the department shall submit proposed

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regulations that are required by subsection (b) of this section to the standing legislative regulation review committee, as provided in subsection (b) of section 4-170, not later than one hundred eighty days after publication of the notice of its intent to adopt regulations. The department shall include with the proposed regulation a statement identifying (1) the date on which the proposed regulation became effective as a policy as provided in subsection (b) of this section, and (2) any provisions of the proposed regulation that are no longer in effect on the date of the submittal of the proposed regulation, together with a list of all policies that the department has operated under, as provided in subsection (b) of this section, that superseded any provision of the proposed regulation.

(d) In lieu of submitting proposed regulations by the date specified in subsection (c) of this section, the department may submit to the legislative regulation review committee a notice not later than thirtyfive days before such date that the department will not be able to submit the proposed regulations on or before such date and shall include in such notice (1) the reasons why the department will not submit the proposed regulations by such date, and (2) the date by which the department will submit the proposed regulations. The legislative regulation review committee may require the department to appear before the committee at a time prescribed by the committee to further explain such reasons and to respond to any questions by the committee about the policy. The legislative regulation review committee may request the joint standing committee of the General Assembly having cognizance of matters relating to human services to review the department's policy, the department's reasons for not submitting the proposed regulations by the date specified in subsection (c) of this section and the date by which the department will submit the proposed regulations. Said joint standing committee may review the policy, such reasons and such date, may schedule a hearing thereon and may make a recommendation to the legislative regulation review committee.

(e) If amendments to an existing regulation are necessary solely to

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88 conform the regulation to amendments to the general statutes, and if 89 the amendments to the regulation do not entail any discretion by the 90 department, the department may elect to comply with the 91 requirements of subsection (a) of section 4-168 of the 2008 supplement 92 to the general statutes or may proceed without prior notice or hearing. 93 Any such amendments to a regulation shall be submitted in the form 94 and manner prescribed in subsection (b) of section 4-170, to the 95 Attorney General, as provided in section 4-169, and to the committee, 96 as provided in section 4-170, for approval and upon approval shall be 97 filed in the office of the Secretary of the State.

(f) On and after January 1, 2009, concurrent with the submission of a proposed regulation to the standing legislative regulation review committee, in accordance with subsection (b) of section 4-170, (1) the department shall submit such proposed regulation to the joint standing committee of the General Assembly having cognizance of matters relating to human services. The joint standing committee of the General Assembly having cognizance of matters relating to human services shall review such proposed regulation and make a recommendation to the legislative regulation review committee on whether such regulation should be approved; (2) the department shall submit any proposed regulation affecting the Medicaid program and the HUSKY Plan to the advisory council on Medicaid managed care, established pursuant to section 17b-28, as amended by this act. Said council shall review the proposed regulation and make a recommendation to the legislative regulation review committee on whether such regulation should be approved; and (3) the Departments of Social Services and Children and Families shall submit any proposed regulation affecting the Behavioral Health Partnership to the Behavioral Health Partnership Oversight Council, established pursuant to section 17a-22j. Said council shall review the proposed regulation and make a recommendation to the legislative regulation review committee on whether such regulation should be approved.

Sec. 3. Subsection (b) of section 17b-28 of the 2008 supplement to the general statutes is repealed and the following is substituted in lieu

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thereof (*Effective July 1, 2008*):

- 123 (b) The council shall make recommendations concerning (1) 124 guaranteed access to enrollees and effective outreach and client education; (2) available services comparable to those already in the 125 126 Medicaid state plan, including those guaranteed under the federal 127 Early and Periodic Screening, Diagnostic and Treatment Services 128 Program under 42 USC 1396d; (3) the sufficiency of provider networks; 129 (4) the sufficiency of capitated rates provider payments, financing and 130 staff resources to guarantee timely access to services; (5) participation 131 in managed care by existing community Medicaid providers; (6) the 132 linguistic and cultural competency of providers and other program 133 facilitators; (7) quality assurance; (8) timely, accessible and effective 134 client grievance procedures; (9) coordination of the Medicaid managed 135 care plan with state and federal health care reforms; (10) eligibility 136 levels for inclusion in the program; (11) cost-sharing provisions; (12) a 137 benefit package; (13) coordination with coverage under the HUSKY 138 Plan, Part B; (14) the need for program quality studies within the areas 139 identified in this section and the department's application for available 140 grant funds for such studies; (15) the managed care portion of the 141 state-administered general assistance program; (16) any proposed 142 regulations of the Department of Social Services concerning the 143 Medicaid program and the HUSKY Plan in accordance with subsection 144 (f) of section 17b-10, as amended by this act; and [(16)] (17) other issues 145 pertaining to the development of a Medicaid Research and 146 Demonstration Waiver under Section 1115 of the Social Security Act.
- Sec. 4. Subsection (f) of section 17a-22j of the general statutes is repealed and the following is substituted in lieu thereof (*Effective July* 1, 2008):
 - (f) The council shall make specific recommendations on matters related to the planning and implementation of the Behavioral Health Partnership which shall include, but not be limited to: (1) Review of any contract entered into by the Departments of Children and Families and Social Services with an administrative services organization, to

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- 155 assure that the administrative services organization's decisions are 156 based solely on clinical management criteria developed by the clinical 157 management committee established in section 17a-22k; (2) review of 158 behavioral health services pursuant to Title XIX and Title XXI of the 159 Social Security Act to assure that federal revenue is being maximized; 160 (3) review of any proposed regulations concerning the Behavioral 161 Health Partnership submitted by the Departments of Children and 162 Families and Social Services in accordance with subsection (f) of 163 section 17b-10, as amended by this act; and [(3)] (4) review of periodic 164 reports on the program activities, finances and outcomes, including 165 reports from the director of the Behavioral Health Partnership on 166 achievement of service delivery system goals, pursuant to section 17a-167 22i. The council may conduct or cause to be conducted an external, 168 independent evaluation of the Behavioral Health Partnership.
- Sec. 5. Subsection (a) of section 17b-297 of the 2008 supplement to the general statutes is repealed and the following is substituted in lieu thereof (*Effective July 1, 2008*):
- 172 (a) The commissioner, in consultation with the Children's Health 173 Council, the [Medicaid Managed Care Council] advisory council on 174 Medicaid managed care, established pursuant to section 17b-28 of the 175 2008 supplement to the general statutes, as amended by this act, and 176 the 2-1-1 Infoline program, shall develop mechanisms to increase 177 outreach and maximize enrollment of eligible children and adults in 178 the HUSKY Plan, Part A or Part B, including, but not limited to, 179 development of mail-in applications and appropriate outreach 180 materials through the Department of Revenue Services, the Labor 181 Department, the Department of Social Services, the Department of 182 Public Health, the Department of Children and Families and the Office 183 of Protection and Advocacy for Persons with Disabilities. Such 184 mechanisms shall seek to maximize federal funds where appropriate 185 for such outreach activities.
- Sec. 6. Section 17b-306a of the 2008 supplement to the general statutes is repealed and the following is substituted in lieu thereof

(*Effective July 1, 2008*):

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- (a) The Commissioner of Social Services, in collaboration with the Commissioners of Public Health and Children and Families, shall establish a child health quality improvement program for the purpose of promoting the implementation of evidence-based strategies by providers participating in the HUSKY Plan, Part A and Part B to improve the delivery of and access to children's health services. Such strategies shall focus on physical, dental and mental health services and shall include, but need not be limited to: (1) Methods for early identification of children with special health care needs; (2) integration of care coordination and care planning into children's health services; (3) implementation of standardized data collection to measure performance improvement; and (4) implementation of family-centered services in patient care, including, but not limited to, the development of parent-provider partnerships. The Commissioner of Social Services shall seek the participation of public and private entities that are dedicated to improving the delivery of health services, including medical, dental and mental health providers, academic professionals with experience in health services research and performance measurement and improvement, and any other entity deemed appropriate by the Commissioner of Social Services, to promote such strategies. The commissioner shall ensure that such strategies reflect new developments and best practices in the field of children's health services. As used in this section, "evidence-based strategies" means policies, procedures and tools that are informed by research and supported by empirical evidence, including, but not limited to, research developed by organizations such as the American Academy of Pediatrics, the American Academy of Family Physicians, the National Association of Pediatric Nurse Practitioners and the Institute of Medicine.
- (b) Not later than July 1, 2008, and annually thereafter, the Commissioner of Social Services shall report, in accordance with section 11-4a, to the joint standing committees of the General Assembly having cognizance of matters relating to human services,

public health and appropriations, and to the [Medicaid Managed Care Council] advisory council on Medicaid managed care, established pursuant to section 17b-28 of the 2008 supplement to the general statutes, as amended by this act, on (1) the implementation of any strategies developed pursuant to subsection (a) of this section, and (2) the efficacy of such strategies in improving the delivery of and access to health services for children enrolled in the HUSKY Plan.

This act shall take effect as follows and shall amend the following sections:		
Section 1	July 1, 2008	New section
Sec. 2	July 1, 2008	17b-10
Sec. 3	July 1, 2008	17b-28(b)
Sec. 4	July 1, 2008	17a-22j(f)
Sec. 5	July 1, 2008	17b-297(a)
Sec. 6	July 1, 2008	17b-306a

HS Joint Favorable Subst.